

Terms and Conditions

Prices

All prices are listed in Australian Dollars and include 10% GST

Payment

We accept Master Card, Visa Card, debit cards and Pay Pal.

We use SSL (Secure Socket Layer) to secure your details online. This is the same technology that is used with secure online banking.

Postage and Handling

We charge a flat rate of \$10.00 per order to anywhere in Australia. We will not be held responsible for loss or damage of your purchase while in transit. The goods will be packed suitably and all care will be taken.

Delivery times

We aim to process orders in two working days. We use Australia Post so you should receive your order 3-9 working days from dispatch.

Refunds and returns

As your fabric is cut to order we are unable to exchange if you change your mind. We will gladly replace fabrics if there is a manufacturing fault. Fabric is cut from the bolt to fulfil your order. Sometimes this will have creases because of how the manufacturer has wound the fabric onto the bolt. This is the nature of fabric no refund will be given for creased fabric.

Out of stock

If an item you have ordered is out of stock, we will contact you by phone or email within 2 business days to make specific arrangements with you either to cancel the order or to let you know expected delivery times of the goods.